



QUALITY POLICY

Mission

MECCAL, founded in 1996, is specialized in the design and manufacture of aluminum heat sinks extruded, welded and assembled high-performance products, as well as clips systems and bonded fins, liquid cooled plates produced with different technologies, Profilmec and Profilmec Plus, for a wide variety of applications, from uninterruptible power supplies to network-communication, from industrial power electronics to renewable energy systems, from railway to automotive sectors. MECCAL is made of people, processes and procedures capable of guaranteeing constructive compliance and meeting agreed service levels, in order to maintain a collaborative and long-lasting partnership and oriented towards continuous improvement and a continuous improvement joint growth.

Targets

The Management, in a perspective of strong customer orientation, fully supports top quality in every business process and in every strategy. MECCAL believes that the future and growth of the Company depend on the Organization capacity of:

- ✓ Ensure **compliance with applicable laws and regulations**
- ✓ Ensure **compliance with the technical specifications provided by the customer**
- ✓ **Respect the delivery plans** agreed upon and shared with the customer
- ✓ Provides **high quality level products and services** that meet or exceed customer requirements
- ✓ Have the **flexibility to adapt** to changes in customer requests / needs
- ✓ **Reduce costs**, above all by reducing waste

Strategy

To achieve the aforementioned objectives, MECCAL implemented a Quality Management System in compliance with the ISO 9001 standards and recently integrated with the IATF 16949, defining measurable targets for its improvement.

The rules and practices established and agreed with the whole organization have been formalized in specific documents and procedures that guide the staff in carrying out daily activities.

All staff, throughout direct involvement or indirect collaborators, is constantly trained and sensitized to reach the targets set for their area of competence, to work only after understanding all the potential risks and wearing the necessary protections, to fight and eliminate the inefficiencies, proposing actions for the improvement of the processes, to increase their knowledge.

The Management
(Stefano Paci)

